



ChartNet

UG10 - Web Installer User Guide

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Web Installer User Guide

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Chapter 1

Web Installer User Guide

1.0 Introduction

The **Web Installer User Guide** will show you how to download and run the ChartNet Web Installer which is used to install new ChartNet products and to update existing products.

It can be used to install and update the following ChartNet products:

Home Transcription	- used for transcribing reports at home
Voice Client	- used for requesting and playing voice jobs
Remote Voice Reader	- used for downloading voice files from hand-held voice recorders
Remote Batch Print	- used for batch printing at a remote location
Remote Print	- used for printing reports sent via e-mail.

1.1 Downloading the Web Installer

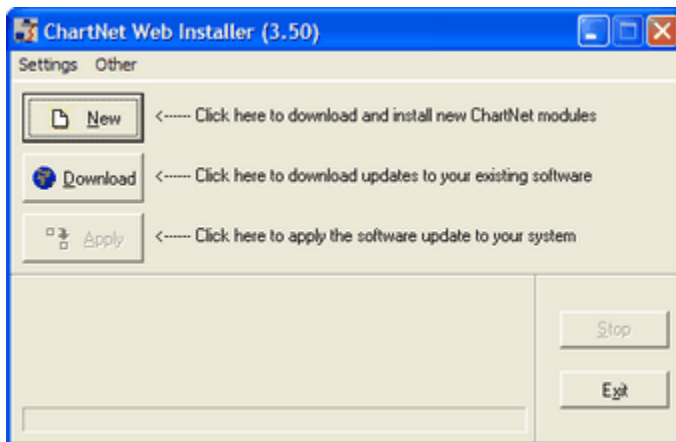
Using your web browser, go to www.hudson-medical.com

Click on **Support Center**

Select the appropriate version you wish to install

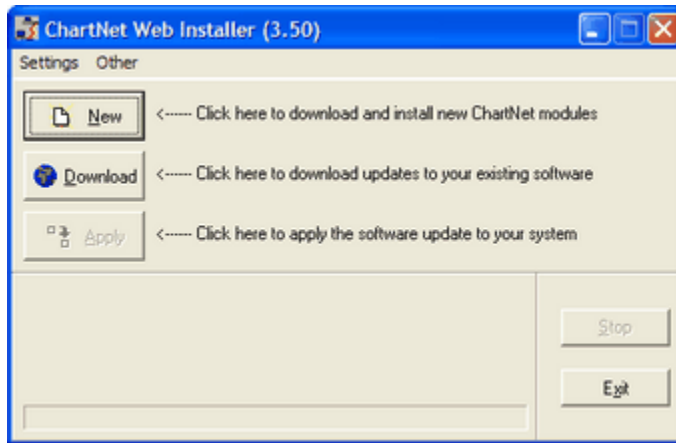
When prompted to "Run" or "Save", choose Run

The ChartNet Web Installer application will download, then the following screen should display.

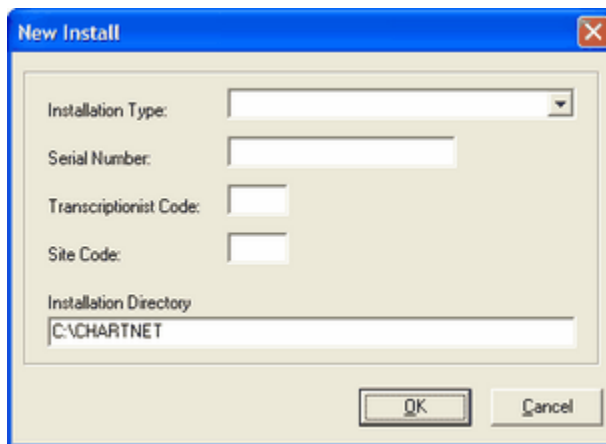


1.2 Installing New Products

Start the **ChartNet Web Installer**.



Click on **New**



Select the **Installation Type** for the module you wish to install.

Enter your 16 character **serial number**. If you do not know your serial number, please contact your employer.

If you are installing ChartNet Home Transcription or ChartNet Voice Client, you will need to enter your **Transcriptionist code**.

If you are installing ChartNet Voice Reader or ChartNet Remote Batch, you will need to enter the **Site Code**.

Click on **OK**

The application will start to download the required files and then run the final setup program.

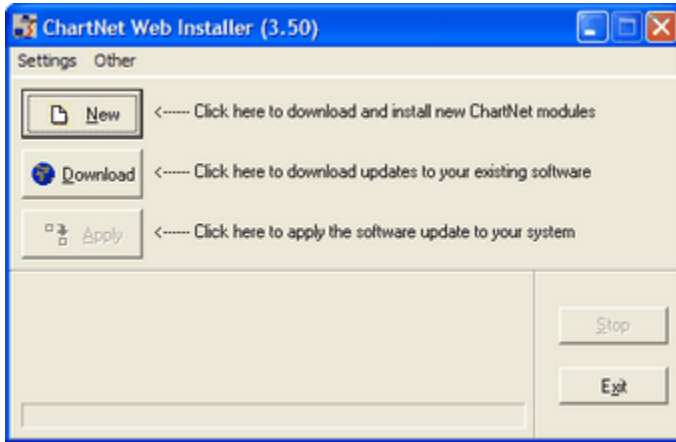
Please refer to the Installation Guide for the product you are installing for specific setup instructions.

1.3 Updating Your Software

Once you have installed ChartNet software, it is a good idea to run the ChartNet Web Installer periodically (or whenever your supervisor tells you to).

Make sure you are connected to the Internet

Start the **ChartNet Web Installer**.



Click on **Update**

The program will connect to the **Hudson Medical Systems** web site and determine which files need to be updated. It will then display a confirmation dialog box telling you how many files need to be downloaded. Click on **Yes** to continue.

After downloading the appropriate files, your existing files will be backed up and the new files will be applied.